

Nico Pelosi

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SUMMARY

Graduate counseling student pursuing an M.S. in Clinical Mental Health Counseling with practicum beginning Spring 2026. Experienced in mentoring youth, facilitating group discussions, and providing support in diverse settings. Skilled at building rapport, applying ethical decision-making, and practicing trauma-informed care. Brings strong interpersonal skills from leadership roles in customer service and professional experience in data analysis and project management.

EXPERIENCE

Marketing Intern

Homecoming, Inc.

May 2022 - December 2022, Tempe, AZ

- Collaborated with cross-functional teams to design and optimize campaigns, strengthening teamwork and communication skills
- Analyzed data to evaluate campaign effectiveness, developing critical thinking and problem-solving abilities
- Completed an internship-long project, presenting findings and recommendations to company leadership
- Applied creativity and analytical skills to develop solutions for real client challenges

Shift Supervisor

Starbucks

August 2015- July 2019, Carefree, AZ

- Supervised daily operations in a high-volume store, ensuring customer satisfaction and smooth team coordination
- Delivered strong customer service by de-escalating conflicts and resolving client concerns with empathy and professionalism
- Trained and supported staff, promoting teamwork and consistent service quality
- Managed high-volume transactions and multitasked in a fast-paced environment with accuracy and reliability

EDUCATION

Master of Science in Clinical Mental Health Counseling

Grand Canyon University · Phoenix · 2026 · 3.6

Bachelor of Science in Marketing and Advertising

Grand Canyon University · Phoenix · 2022 · 3.1

COURSEWORK

Core Counseling Skills & Techniques

Grand Canyon University

- *Counseling Skills (CNL-515)* – Practiced active listening, empathy, and interviewing techniques through peer role-plays and mock sessions.
- *Group Counseling (CNL-520)* – Facilitated group process and psychoeducational exercises in simulated counseling settings.
- *Ethical & Legal Considerations (CNL-505)* – Applied ACA ethical standards and state laws to case scenarios and role-plays.

Assessment, Diagnosis & Treatment Planning

Grand Canyon University

- *Assessment, Tests, and Measurements (CNL-523)* – Administered, scored, and interpreted mock assessments to support treatment planning.
- *Abuse, Crisis, and Trauma Counseling (CNL-545)* – Practiced crisis response and trauma-informed care through case simulations.
- *Principles of Psychopharmacology (CNL-527)* – Integrated knowledge of psychotropic medications into case conceptualizations.

Multicultural & Developmental Counseling

Grand Canyon University

- *Counseling the Culturally Diverse (CNL-509)* – Applied multicultural frameworks to case studies, strengthening cultural competence.
- *Lifespan and Development (CNL-518)* – Analyzed client case examples through developmental theories.
- *Career Counseling (CNL-525)* – Conducted career assessments and role-played interventions using career development models.

INVOLVEMENT

Youth Leader

CCV · May 2023 - July 2025

- Mentored and supported youth through weekly meetings, activities, and one-on-one guidance
- Facilitated small group discussions to encourage peer connection and personal growth
- Modeled ethical decision-making and provided support during personal and spiritual challenges

SKILLS

- Active listening and empathy · Group facilitation and psychoeducation · Cultural competence and sensitivity
 - Crisis response and de-escalation · Ethical decision-making (ACA Code of Ethics) · Case documentation and treatment planning
 - Collaboration with diverse populations Leadership and supervision in team settings
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